
Terms and Conditions

- **Delivery and installation:** responsibility delivery shall be in 3 months from signing contract date, the company is responsible for delivery of Dent 1 to the customer door and install it, then the customer should sign the delivery chart stating that the machine is working upon delivery and installation.
- **Damage:** to the product any damage to the product resulting upon delivery and/or inappropriate installation is the responsibility of MogassamLabs and it's our responsibility to replace or fix it according to the severity of damage.
- **Machine scope:** the machine has designed and manufactured to fit in the dental industry to produce surgical guides and dental models with specific features as mentioned in product brochure document
- **Pricing & payment:** Dent 1 price in the date of contracting is 110,000 EGP
- **Payment plan:** the customer should pay 60% of the total machine price upon contract signing and the rest 40% of Dent1 price upon delivery. On overdue accounts, Customer shall pay interest at the rate of 1.5% per month
- **Software license:** MogassamLabs is offering a free of charge version of CREATION WORKSHOP software installed on the machine
- **Warranty:** the Dent1 have one year warranty from the delivery date based on conditions mentioned in warranty documents
- **Consumable Parts:** It is the co. responsibility to replace normal consumable or expendable parts (such as Vats, silicon sheets, lamps), during the life time of the machine
- **Safety and precautions:** MogassamLabs is free of responsibility if the customer misused Dent1 as it has a UV light which is classified as harmful to human & animal tissues
- **Service** – Mogassam agrees, to provide:
 - Phone Service* – phone number for customer support calls with telephone coverage from 10:00 a.m. to 5:00 p.m. local time, during normal business days.
 - Replacement Parts* – Mogassam will provide replacement parts as mentioned
 - Maintenance Service* – Customer may request maintenance service beyond the terms of the warranty agreement on a prescheduled basis. Additional fees may apply depending upon contract type.
- **Complete agreement:** Customer acknowledges that it has read the Agreement, understands it, and agrees to be bound by its terms and conditions.